2022 DISASTER CYCLE TRAINING SERIES: PREPAREDNESS

WELCOME! PLEASE INTRODUCE YOURSELF IN THE CHAT.

- WHERE DO YOU LIVE?
- WITH WHAT ORGANIZATION DO YOU WORK?





TODAY'S PRESENTERS

JOVITA WOODRICH

Volunteer Services Director Volunteer Florida



MEGHAN FOLEY

Associate Director of Disaster Recovery United Way of Palm Beach County







2022 DISASTER CYCLE TRAINING SERIES



United Way of Palm Beach County

Response | August 18

9/11 Day of Service | Sept. 11

Recovery | October 6

In-Person Active Shooter and Mass Casualty Training | November TBD

TODAY'S AGENDA

- Background on disaster volunteers and the need for effective management
- How to use Volunteer Connect to create a virtual network for volunteer management
- Discussion on what this could look like for local United Ways and partners



THE DISASTER CYCLE When a hazard of



When a hazard affects Palm Beach County, United Way responds. As first responders work quickly to prevent loss of life and property, we coordinate donations and volunteers alongside county emergency management to provide needed resources to the community.

THE DISASTER CYCLE As an event ship from protection



As an event shifts away
from protecting life,
property, and the
environment we begin the
recovery phase, the process
a community undertakes to
return to a new normal.
Volunteers are still needed
during this phase for longterm projects such as home
and school repair.

THE DISASTER CYCLE And even before



And even before a hazard strikes we help agencies and households prepare by providing training and emergency supply kits. These are examples of measures taken before a hazard strikes a community to mitigate its effects.

VOLUNTEERS DURING TIMES OF DISASTER

AFFILIATED VOLUNTEERS:

- Attached to a recognized voluntary agency
 - Specialized skills
- Trained and possibly certified
- Under structured management



VOLUNTEERS DURING TIMES OF DISASTER

SPONTANEOUS* VOLUNTEERS:

- Attached to a recognized voluntary agency
 - Specialized skills
- Trained and possibly certified
- Under structured management







VOLUNTEERS DURING TIMES OF DISASTER

AFFILIATED VS. SPONTANEOUS VOLUNTEERS

How to prevent spontaneous volunteers

SKILLED VS. UNSKILLED VOLUNTEERS

How to manage increased need for volunteers and increased capacity of volunteers





STATE EMERGENCY RESPONSE TEAM

The State Emergency Response Team (Florida Division of Emergency Management) is tasked with providing disaster assistance to the residents of the state of Florida.

The SERT is comprised of branches and **Emergency**Support Functions (ESF).

These entities work closely with one another to fulfill mission task and request for direct aid to disaster impact areas.







STATE EMERGENCY RESPONSE TEAM

EMERGENCY SUPPORT FUNCTIONS (ESFs):

the grouping of governmental and certain private sector capabilities into an <u>organizational structure</u> to provide <u>support, resources</u>, <u>program implementation</u>, and <u>services</u> that are most likely needed to:

- save lives,
- protect property and the environment,
- · restore essential services and critical infrastructure, and
- help victims and communities
- · return to normal following domestic incidents.

ESF-15: VOLUNTEERS AND DONATIONS

CONNECTING ORGANIZATIONS AND FLORIDIANS WHO WISH TO SERVE.







UNITED WAY IS THE LEAD AGENCY FOR EMERGENCY SUPPORT FUNCTION 15 (ESF-15) FOR PALM BEACH COUNTY

- <u>Partners</u> with County Emergency Management during the Response Phase
- Staffs the Emergency Operations Center (EOC)
- Begins collecting requests for and offers of assistance from the general public and nonprofit community
- Coordinates volunteer and donation management
- Runs Volunteer Reception Center (VRC)





UNITED WAY IS THE LEAD AGENCY FOR EMERGENCY SUPPORT FUNCTION 15 (ESF-15) FOR PALM BEACH COUNTY

- <u>Collects</u> monetary donations online to distribute to agencies serving affected individuals and households
- Opens a virtual warehouse to coordinate in-kind donations
- Continues supporting this function through the recovery phase





What expectations does your community have of your organization when disaster strikes?

How can you use the strength of the network to meet those expectations?



CENTRAL PARK

HAVE A CONVERSATION WITH PARTNERS YOU ARE SUPPORTING

VETTING RESPONSIBILITY?

TRAINING RESPONSIBILITY?

WHAT SKILLS WILL BE NEEDED?



VOLUNTEER SERVICES DEPARTMENT

Liaison work for volunteer services stakeholders, working to strategically promote volunteerism in Florida through capacity-building and engagement.

TRAINING & RESOURCES
RELATIONSHIP BUILDING
VOLUNTEER CONNECT

ENGAGED FLORIDANS



VOLUNTEER ENGAGEMENT **TRAININGS**

WWW.VOLUNTEERFLORIDA.ORG → Volunteer Services → Resources

ABOUT US - NE



volunteerflorida

NATIONAL SERV

EMERGENCY MANAGEMENT • GRANT OPPORTUNITIES

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N YOUR COMM

VOLUNTEER SERVICES

Resources

VOLUNTEER CONNECT

Find Volunteer Opportunities

Register As A Volunteer

Register Your Organization











FLORIDA'S OFFICIAL VOLUNTEER OPPORTUNITIES PLATFORM

Connecting organizations and Floridians who wish to serve.









VOLUNTEER CONNECT

SEARCH for members of the public | **LOG IN** for orgs or volunteers

ABOUT US • NEWS • NEWSLETTER SIGN UP

florida NATIONAL SERVICE - VOLUNTEER SERVICES - EMERGENCY MANAGEMENT - GRANT OPPORTUNITIES -

VOLUNTEER

DONATE

CONNECT MAKES IT EASIER TO YOUR COMMUNITY AND FIND YOUR FIT











GUARDIAN AD LITEM FOR CHILDREN









Search





VIEW AS A GRID | LIST | BY DATES

POWERED BY Volunteerflorida

USER SEARCH TIP: Be sure to enter a location as well as the distance from that location in order to populate best results..

FILTER & SORT	~
Sort By	
Alphabetically	
Most recently created	
Next occurrence date	
Distance	
Dates	+
View By	+
Your Availability	+
Type Of Opportunity	+
Who To Serve	+
Appropriate For	+

Keyword(s)	Location Type	32308		
Any Distance	FIND			
4 RESULTS				
OLOR KEY: Oprotunitie	■ Training	Already	Filled	Special Events
Opportunity	Organization	Where	Time	Distance -
American Red Cross - Services to the Armed Forces	American Red Cross of North Florida	Tallahassee, FL 32311	Ongoing	2 miles
Special Olympics Florida Sports Volunteers and Coaches, Leon County	Special Olympics Florida	Tallahassee, FL 32301	Ongoing	4 miles
Big Bend Pop Warner	Big Bend Pop Warner Little Scholars	Tallahassee, FL 32311	Ongoing	6 miles
Thrift Store Volunteers		Lake City, FL		







FLORIDA'S OFFICIAL VOLUNTEER OPPORTUNITIES PLATFORM

PROMOTE volunteer opportunities to the public, searchable by: Date | Location | Issue area
Population/age group served | and more

SCHEDULE volunteers by offering specific shifts, or post a general interest opportunity

TRACK volunteer sign-up, attendance and service hours

from within the platform

https://www.volunteerflorida.org/volunteerconnect/

VOLUNTEER CONNECT

REGISTER Your Organization

Registration form is reviewed | Organizations are contacted about eligibility/approval



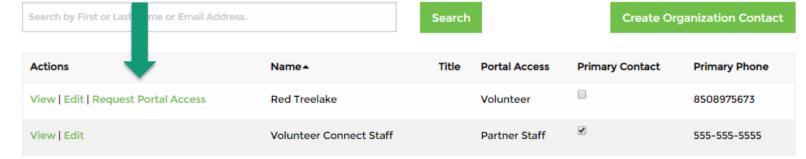




Organization Contact Info



My Organization Contacts



Previous



Organization Profile

Sunshine State Schools

http://www.sunshinestateschools.org

The Sunshine State Schools System in HappyLife County exists to develop the character, well-being and intelligence of all children ages 4-18.

More than 5,000 volunteers support our 15,000 students each year as tutors, mentors, classroom parents, chaperones, PTA members and more.

Our Principles

Student Achievement: We ensure that every student is supported according to need and prepared to excel in the classroom and beyond.

People and Culture: We attract, develop, and retain the best employees to support and foster student achievement.

Community Collaboration: We engage all stakeholders as active partners in order to create community ownership of our schools.

Fiscal Responsibility: We manage and protect public funds and assets through efficient and effective use of available resources



See all volunteer opportunities with this partner organization >>

IMPACT AREA(S)

Education

POPULATION SERVED

Other

ADDRESS

Tallahassee, Florida, 55555





NATIONAL SERVICE ▼ VOLUNTEER SERVICES ▼ EMERGENCY MANAGEMENT ▼ GRANT OPPORTUNITIES ▼

VOLUNTEER

DONATE

LOG OUT

Opportunity Details



Serving Our Community's Students

Sunshine State Schools | http://www.sunshinestateschools.org

When parents, businesses, nonprofit organizations, civic groups, or the faith community partners with the school system, a school or a classroom, your contributions of time or talent help Sunshine State Schools reach a goal that everyone in our community shares: Preparing students to succeed on their chosen ISSUE AREA(S) Education REQUIREMENTS Age Minimum (with Adult): 13+ Minimum Age:18+

Sunshine State Schools values and promotes active engagement of the community in all of our schools. Thousands of individuals serve as volunteers in our schools each year. Volunteer opportunities include:

- Serving as tutors, mentors, or quest speakers
- · Providing assistance in classrooms, cafeteria, media center, or main office





- · Organizing student enrichment and recognition activities
- · Supporting special events, athletics, and school governance councils

For more information, Express Interest, or browse www.sunshinestateschools.org.

Express Interest





NATIONAL SERVICE ▼ VOLUNTEER SERVICES ▼ EMERGENCY MANAGEMENT ▼ GRANT OPPORTUNITIES ▼

VOLUNTEER

volunteerflorida

Opportunity Details

Paint or Plant: Sprucing Up Smith High School

Sunshine State Schools | http://www.sunshinestateschools.org

We hope you'll join us in beautifying one of our schools that needs a little extra care.

HOW YOU CAN HELP (you can sign up for the activity you prefer!):

- Light landscaping
- Picking up litter (Trash pickers/sticks to minimize bending down)
- Painting

WHAT YOU NEED TO KNOW:

- · Wear clothing you don't mind getting dirty or stained, and please wear closed-toe shoes
- No painting or landscaping experience necessary
- · We will provide all tools and materials
- · We'll have water and snacks available
- · All activities are outdoors. We suggest sunscreen and bug spray.. because its Florida!

Express interest in a shift, and we'll contact you with more details! You can also browse: www.sunshinestateschools.org/projects.





ISSUE AREA(S)

Education REQUIREMENTS

Age Minimum (with Adult): 13+ Minimum

DATE AND TIME SPECIFIC POST

Express Interest

SATURDAY, OCTOBER 2, 2021 FROM 9:00 AM - 12:00 PM | 50 SPOTS REMAINING

Location: Tallahassee, FL 44444

Volunteer Limit: 50 | Spots Remaining: 50

Opportunity Leader: Red Treelake See Click here to email this contact

After Expressing interest, the Opportunity Leader will be notified of your interest and will contact you with further details or to schedule you for this opportunity.

Express interest with a team



SATURDAY, OCTOBER 9, 2021 FROM 9:00 AM - 12:00 PM | 50 SPOTS REMAINING

SATURDAY, OCTOBER 16, 2021 FROM 9:00 AM - 12:00 PM | 50 SPOTS REMAINING



Opportunity Details

Disaster Relief Volunteer Registry

Volunteer Florida-Volunteer Connect | http://www.volunteerflorida.org

Thank you for your willingness to serve Florida. Volunteers provide critical support during disaster response and recovery. Express interest below if you would like to be added to a listing of potential volunteers, available for our government and nonprofit partners active in disaster.

- For your safety and to support trained emergency response teams, please DO NOT SELF-DEPLOY.
- Immediate assistance for affected areas is provided by first responders, government groups, disaster relief organizations and affiliated volunteers who have already trained to serve.
- · Each organization that mobilize volunteers during disasters has its own process for accepting and managing unaffiliated volunteers.
- As our partner organizations assess needs and evaluate resources, they will begin to organize volunteer opportunities for unaffiliated (individuals who are not already connected to an organization) volunteers.
- Remember that recovery work continues for weeks, months and even years after disaster events occur. Organizations may have a significant need for volunteers in the weeks and months ahead.
- Submitting contact information for the volunteer database does not guarantee participation in any volunteer opportunity.

VOLUNTEERS NEEDED THROUGH 7/31/2022 | MORE THAN 100 SPOTS REMAINING

Express Interest





Disaster & Emergency Services REQUIREMENTS

Age Minimum (with Adult): 18+ Minimum Age:18+



Location: Tallahassee, FL 32301

Opportunity Leader: Volunteer Florida Click here to email this contact

Disaster Response Opportunities- Sample County

Volunteer Florida-Volunteer Connect | http://www.volunteerflorida.org

We have a number of opportunities to support those in Sample County who have been affected by this

ISSUE AREA(S)

Disaster & Emergency Services, Disaster & **Emergency Services**

REQUIREMENTS

Age Minimum (with Adult): 18+ Minimum Age:18+ Court Ordered Volunteer - Allowed

Sign Up

FRIDAY, JULY 8, 2022 FROM 9:00 AM - 11:00 AM | 20 SPOTS REMAINING FRIDAY, JULY 8, 2022 FROM 9:00 AM - 11:00 AM FLOOD BUCKET ASSEMBLY | 40 SPOTS REMAINING SATURDAY, JULY 9, 2022 FROM 9:00 AM - 11:00 AM WAREHOUSE INVENTORY | 20 SPOTS REMAINING Location: Tallahassee, FL 32310 Volunteer Limit: 20 | Spots Remaining: 20 This requires lifting up o 30 pounds. Full opportunity address and directions will be sent to you by e-mail after you sign up. SIGN UP Sign up with a team SUNDAY, JULY 10, 2022 FROM 9:00 AM - 11:00 AM | 20 SPOTS REMAINING MONDAY, JULY 11, 2022 FROM 9:00 AM - 11:00 AM | 20 SPOTS REMAINING MONDAY, JULY 11, 2022 FROM 10:00 AM - 12:00 PM PACKING FOOD | 100 SPOTS REMAINING TUESDAY, JULY 12, 2022 FROM 9:00 AM - 11:00 AM | 20 SPOTS REMAINING



Volunteer Opportunities

Search by keyword.

Search

Create Volunteer Opportunity

Hello, Volunteer

You are managing:

Volunteer Florida-Volunteer Connect

Home

Volunteer Opportunities

Report Attendance

Contacts (Visible due to connections)

My Organization

Reports ▼

Return to Volunteer Portal

Name	Posting Status	Schedule Type	Registration Type	Туре
	All v	All ∀	All Y	All ▼
A Sample	This has been archived. Please contact your system administrator	Individually Scheduled	Express Interest Only	Project
American Red Cross Disaster Relief	This has been archived. Please contact your system administrator	Individually Scheduled	Express Interest Only	Project
Basketball Jam: Referees Needed!	This has been archived. Please contact your system administrator	Individually Scheduled	Express Interest Only	Project
hj	This has been archived. Please contact your system administrator	Individually Scheduled	Express Interest Only	Project
Board Member Attendance	This has been archived. Please contact your system administrator	Individually Scheduled	Express Interest Only	Project
Catholic Charities of Central Florida	This has been archived. Please contact your system administrator	Individually Scheduled	Express Interest Only	Project
Create Care Packages for Veteran Families Abroad	This has been archived. Please contact your system administrator	Date & Time Specific	Sign Up	Project
dfgdfg	This has been archived. Please contact your system administrator	Individually Scheduled	Express Interest Only	Project
Disaster Relief Volunteer Registry	This has been archived. Please contact your system administrator	Individually Scheduled	Express Interest Only	Project

CREATING A VOLUNTEER OPPORTUNITY

Log out **Create Volunteer Opportunity** Opportunity Name * Schedule Type 1 . Date & Time Specific Individually Scheduled Home Registration Type 1 Sign Up **Volunteer Opportunities** Express Interest Report Attendance Description • Contacts (Visible due to connections) Normal - A- A-My Organization Reports ▼ Return to Volunteer Portal

body p

DATE & TIME SPECIFIC OPPORTUNITY:

REGISTRATION TYPES

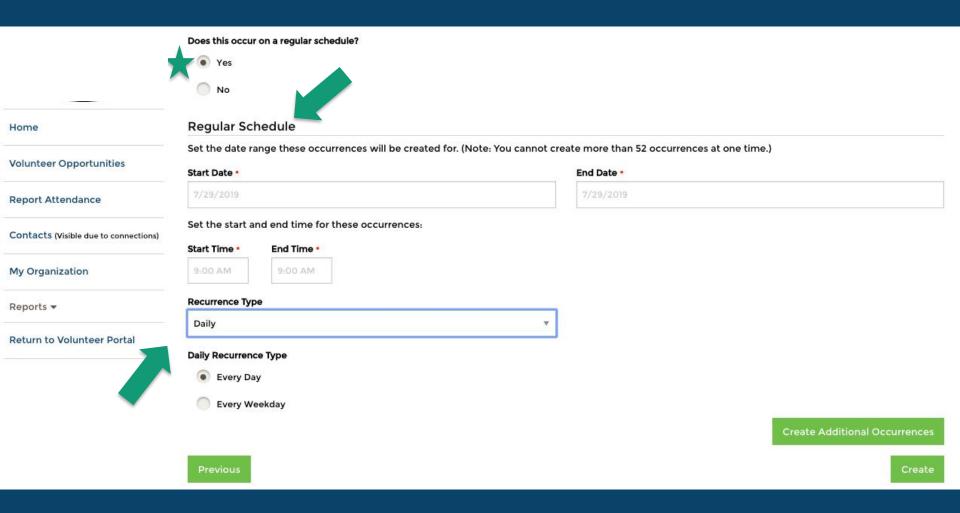
- SIGN UP
 - Register for occurrence(s)
 and AUTOMATICALLY
 confirmed
 - Waitlist or new occurrences
- EXPRESS INTEREST
 - Register for occurrence(s)
 - NOT automatically confirmed
 - You review and confirm

INDIVIDUALLY SCHEDULED OPPORTUNITIES:

REGISTRATION TYPES

- EXPRESS INTEREST WITH SCHEDULE
 - Register for occurrence(s), but NO automatic confirmation
- EXPRESS INTEREST
 - General interest, no details
 - NO automatic confirmation
 - You review and connect

DATE & TIME SPECIFIC SCHEDULING DAILY REGULAR SCHEDULE



Create Volunteer Opportunity - Date & Time Specific

You have the opportunity to create occurrences for this opportunity that are at various times or occur on a regular schedule (s 1st Saturday of the month). Does this occur on a regular schedule? Regular Schedule Set the date range these occurrences will be created for. (Note: You cannot create more than 52 occurrences at one time.) Start Date • End Date • 3/31/2020 3/31/2020 Set the start and end time for these occurrences: tunities Start Time • End Time • 9:00 AM 9:00 AM ue to Recurrence Type Daily Daily Weekly Monthly Every Day

Occurrences

Find by keyword

Add New Occurrence

Actions •	Start Date & Time	End Date & Time	Posting Status	# of Confirmed Connections	Total Hours	Opportunity Coordinator	Location
	All	All 🔻	All	All ▼	A Ŧ	All 🔻	All 🔻
Edit Print Check-In Sheet	9/20/2019 1:30 AM	9/20/2019 4:00 AM	This is not published. The Volunteer Opportunity is not active.	0	0	Volunteer Connect Staff	1545 Raymond
Edit Print Check-In Sheet	9/1 19 1:00 PM	9/19/2019 3:30 PM	This is not published. The Volunteer Opportunity is not active.	0	0	Volunteer Connect Staff	1545 Raymond
Edit Print Check-In Sheet	9/1 9:3	9/18/2019 12:30 PM	This is not published. The Volunteer Opportunity is not active.	0	0	Volunteer Connect Staff	1545 Raymond
Edit Print Check-In Sheet	9/17/2019 1:30 AM	9/17/2019 4:00 AM	This is not published. The Volunteer Opportunity is not active.	0	0	Volunteer Connect Staff	1545 Raymond
Edit Print Check-In Sheet	9/12/2019 2:00 AM	9/12/2019 3:30 AM	This is not published. The Volunteer Opportunity is not active.	0	0	Volunteer Connect Staff	1545 Raymond
Edit Print Check-In Sheet	7/1/2019 10:00 AM	7/1/2019 6:00 PM	This is not published. The Volunteer Opportunity is not active.	0	0	Volunteer Connect Staff	1300 T Street
Publish Edit Print Check-In Sheet	4/9/2020 10:00 AM	4/9/2020 6:00 PM	This is not published. It has been canceled.	0	0	Volunteer Connect Staff	1300 T Street
Publish Edit Print Check-In Sheet	10/18/2019 10:00 AM	10/18/2019 6:00 PM	This is not published. It has been canceled.	0	0	Volunteer Connect Staff	1300 T Street
Publish Edit Print Check-In Sheet	10/17/2019 10:00 AM	10/17/2019 6:00 PM	This is not published. It has been canceled.	0	0	Volunteer Connect Staff	1300 T Street
Publish Edit Print Check-In Sheet	10/16/2019 10:00 AM	10/16/2019 6:00 PM	This is not published. It has been canceled.	0	0	Volunteer Connect Staff	1300 T Street

Account Overview

Account Overview For

Sally Smith

Here's a snapshot of your volunteer activity. Review your upcoming commitments, cancel if you cannot attend so another volunteer can take your place, or manage your team signups from here. Use the Volunteer History section below to provide us with feedback.



Upcoming Opportunities

Opportunity	Organization	When.	Action/Status
Paint or Plant: Sprucing Up Smith High School	Sunshine State Schools	10/2/2021 9:00 AM	-Remove me -Location -Add to Calendar
Paint or Plant: Sprucing Up Smith High School	Sunshine State Schools	10/30/2021 9:00 AM	-Pending Approval -Remove me

Volunteer History with

Opportunity	Organization	Date▼	Hours	on/Status
Ready to Help Paint 2 Downtown Murals?	Volunteer Florida-Volunteer Connect	7/5/2020 11:00 AM	6 Verified	-Feedback
Basketball Jam: Referees Needed!	Volunteer Florida-Volunteer Connect	7/1/2020 9:00 AM	3	-Feedback -Report Hours
Teach Arithmetic to Tots.	Volunteer Florida-Volunteer Connect	4/8/2020 6:30 PM	0	-Feedback -Report Hours
Help Build Our New Headquarters!	Volunteer Florida-Volunteer Connect	4/7/2020 10:00 AM	0	-Feedback -Report Hours
Teach Arithmetic to Tots.	Volunteer Florida-Volunteer Connect	3/9/2020 6:30 PM	0	-Feedback -Report Hours
Paint or Plant: Sprucing Up Our Neighborhoods!	Volunteer Florida-Volunteer Connect	1/29/2020 7:00 AM	4 Verified	-Feedback
Create Care Packages for Veteran Families Abroad	Volunteer Florida-Volunteer Connect	1/1/2020 12:00 AM	2 Verified	-Team Opportunity -Feedback

Print Volunteer History

Self-Reported Hours



Volunteer History Sally Smith

Total Verified Hours Total Unverified Hours

Total Hours*

57.00

7.00

64.00

Organization Reported

Year: 2021

Volunteer Opportunity	Organization	Start Date and	End Date and	Hours	Attendance
	Served	Time	Time	Served	Status
Paint or Plant Sprucing Up Smith High School	Sunshine State Schools	10/2/2021 9:00:00 AM	10/2/2021 12:00:00 PM	0.00	Awaiting Verification

Total Verified Hours: 0.00 Total Unverified Hours: 0.00

Total Hours: 0.00

Year: 2020

Volunteer Opportunity	Organization Served	Start Date and Time	End Date and Time	Hours Served	Attendance Status
Ready to Help Paint 2 Downtown Murals?	Volunteer Florida-Volunteer Connect	7/5/2020 11:00:00 AM	7/5/2020 5:00:00 PM	6.00	Attended (and Hours Verified)

Volunteer History for Sally Smith provided by Volunteer Florida on 3/23/2022 5:33:46 PM

Page 1 of 4

Basketball Jam: Referees Needed!	Volunteer Florida-Volunteer Connect	7/1/2020 9:00:00 AM	7/1/2020 5:00:00 PM	10.00	Attended (and Hours Verified)
Teach Arithmetic to Tots.	Volunteer Florida-Volunteer Connect	4/8/2020 6:30:00 PM	4/8/2020 8:30:00 PM	4.00	Awaiting Verification
Help Build Our New Headquarters!	Volunteer Florida-Volunteer Connect	4/7/2020 10:00:00 AM	4/7/2020 12:30:00 PM	0.00	Awaiting Verification
Teach Arithmetic to Tots.	Volunteer Florida-Volunteer Connect	3/9/2020 6:30:00 PM	3/9/2020 8:30:00 PM	0.00	Awaiting Verification
Paint or Plant Sprucing Up Our Neighborhoods!	Volunteer Florida-Volunteer Connect	1/29/2020 7:00:00 AM	1/29/2020 12:50:00 PM	4.00	Attended (and Hours Verified)
Create Care Packages for Veteran Families Abroad	Volunteer Florida-Volunteer Connect	1/1/2020 12:00:00 AM	1/1/2020 2:00:00 AM	2.00	Attended (and Hours Verified)

Total Verified Hours: 22.00 Total Unverified Hours: 4.00

Total Hours: 26.00

Year: 2019

	Volunteer Opportunity	Organization Served	Start Date and Time	End Date and Time	Hours Served	Attendance Status
1	Packethall Jam: Peferoes	Voluntoer Florida Volunteer	10/16/2010 12:00:00	10/16/2010 2:00:00		

VOLUNTEER CONNECT

RECRUITMENT

SCHEDULING

MANAGEMENT

ATTENDANCE

REPORTING

WWW.VOLUNTEERFLORIDA.ORG
JOVITA@VOLUNTEERFLORIDA.ORG



DISCUSSION

Is there interest in creating a network within Volunteer Connect to support disaster volunteer management?

What does your agency need in order to participate?

Next steps?

HOMEWORK

- Introduce yourself or refresh your relationship with your local ESF-15 contact
 - What expectations do you have of each other?
 - Do you need capacity support?
 - What engagement opportunities are there for relationship building in between disasters?

2022 DISASTER CYCLE TRAINING SERIES



United Way of Palm Beach County

Response | August 18

9/11 Day of Service | Sept. 11

Recovery | October 6

In-Person Active Shooter and Mass Casualty Training | November TBD